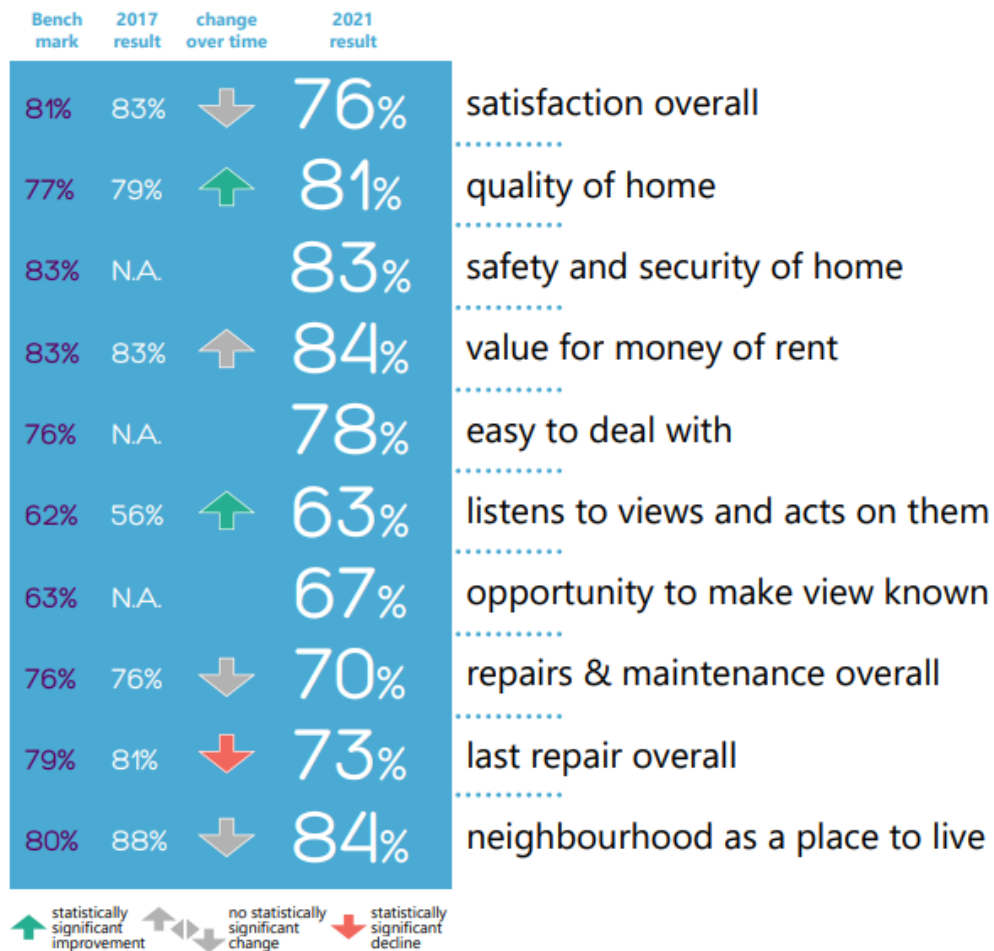


STAR 2021 Executive Summary of Results

2. Executive summary



Note:

Benchmarking - The core STAR questions are benchmarked against the HouseMark STAR database of Local Authorities that had submitted data in the 2020/21 financial year.

Statistically Significant - differences that are significant have a high degree of confidence, to be real variations that are unlikely to be due to chance. Any differences that are not significant may still be real, especially when a number of different questions all demonstrate the same pattern, but this cannot be stated with statistical confidence and may just be due to chance. Unless otherwise stated, all statistically significant differences are reported at the 95% confidence level.